# How to Access Public Housing in Queensland – Gold Standard

*DiversAbilities Resource – Gold Standard*

## 1. What this system actually is

Public housing is government-managed housing for people who cannot afford private rental. It provides long-term, subsidised housing at a lower cost.

In Queensland, this is managed through Housing Service Centres and community housing providers.

## 2. Real-life situations this helps with

- You cannot afford private rent
- You are at risk of homelessness
- You need stable long-term housing
- You are experiencing financial hardship

## 3. Important reality (very important)

Public housing is one of the cheapest options, but there are often long waiting lists.

- Priority is given to people in urgent or high-need situations
- Not everyone will receive housing quickly
- You may need temporary or alternative support while waiting

## 4. Cheapest pathway: step-by-step

1. Go to the Queensland Government housing website
2. Find your nearest Housing Service Centre
3. Call or visit and explain your situation
4. Ask about eligibility for public or community housing
5. Complete application forms
6. Submit required documents
7. Wait for assessment and placement

## 5. What to say

- "I need help with housing and I cannot afford private rent."
- "I want to apply for public or community housing."
- "My situation is urgent — can you assess my priority?"

## 6. What documents you may need

- Identification (ID)
- Income details
- Centrelink information
- Rental history
- Medical or support documents (if relevant)

## 7. What actually happens after applying

Your application is assessed and placed into a priority category.

You may be placed on a waiting list.

You may be contacted if housing becomes available.

## 8. If your situation is urgent

- Tell the Housing Service Centre your situation is urgent
- Ask about priority housing
- Ask about emergency or temporary accommodation

## 9. While you are waiting

You may need to use other supports:

- Rental assistance programs
- Community housing providers
- Emergency housing services
- Centrelink payments

## 10. Important tips

- Be honest and clear about your situation
- Provide all documents early
- Follow up regularly
- Ask what else you can access while waiting

## 11. Official links

- Queensland Housing: https://www.qld.gov.au/housing
- Housing Service Centre finder: https://www.qld.gov.au/housing/public-community-housing/housing-service-centre

## 12. Sources

- Queensland Government Housing

Disclaimer: These resources might not be up to date and newer information might be available. We try our best to update our resources as often as possible.